



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING
Harrisburg, PA 17101-1919

Letter 1 Mailed to New 2008 Assignments

Name
Address
Address
Address
City, State, Zip

November 2, 2007

PACE/PACENET ID:

Dear Cardholder:

We would like to assist you with selecting the Medicare Part D plan that best matches your needs and assist you with enrolling in the plan.

After careful review of the prescription medications you take and your pharmacy preference, we have determined **(based on assigned plan)** is the best Medicare Part D prescription plan for you.

When you are enrolled in this Part D plan and PACE at the same time, the PACE program will pay your Part D monthly premium for you, cover any deductibles, cover medications that the plan does not cover, and cover any copays in excess of your PACE copay amount.

If you are enrolled in PACENET and this Part D plan at the same time, you will receive the same benefits, but you will pay the Part D plan's premium at the pharmacy each month. The premium amount will be **(based on assigned plan)**. If you do not have prescriptions filled each month, the premium amount will be rolled over to the next month and accumulate.

We will provide the Part D plan listed above with the necessary information to process your enrollment. You will then receive an identification card directly from the Part D plan. Your Part D coverage should begin January 1, 2008. You should show both your Part D plan identification card and your PACE/PACENET card to the pharmacist when you have your prescriptions filled after January 1, 2008.

If you have health insurance through a Medicare Advantage plan (HMO) or prescription benefits through your retiree plan that are considered creditable coverage, please call us at 1-800-225-7223 by November 26, 2007 to let us know. If you do not let us know and PACE/PACENET enrolls you in Part D it could disrupt your health insurance or you could lose it altogether.

If you do not want to enroll in Medicare Part D, or if you would prefer to be enrolled in a different Medicare Part D plan, you should notify us by November 26, 2007 by calling:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday

9:00 a.m. to 3:00 p.m., Saturday

Remember, you will not lose your PACE/PACENET benefits by being enrolled in Medicare Part D. Enclosed is a Question and Answer document that provides you with more information about how PACE/ PACENET and Medicare Part D work together. Hopefully, this document will answer many of the questions that you may have.

Sincerely,

Thomas M. Snedden
Director, PACE

Enclosure



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING
Harrisburg, PA 17101-1919

Letter 2 Cardholder Will Stay in Same Part D Plan in 2008

Name November 2, 2007
Address
Address
Address
City, State, Zip PACE/PACENET ID:

Dear Cardholder:

The PACE Program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from the program.

During 2007, you have been enrolled in PACE or PACENET and **(based on assigned plan)**. To continue receiving the most comprehensive prescription coverage, we suggest that you remain enrolled in this Medicare Part D plan for 2008.

If you agree with our recommendation, you do not need to do anything further.

When you are enrolled in this Part D plan and PACE at the same time, the PACE program will pay your Part D monthly premium for you, cover any deductibles, cover medications that the plan does not cover, and cover any copays in excess of your PACE copay amount.

If you are enrolled in PACENET and this Part D plan at the same time, you will receive the same benefits, but you will pay the Part D plan's premium at the pharmacy each month. The premium amount will be **(based on assigned plan)**. If you do not have prescriptions filled each month, the premium amount will be rolled over to the next month and accumulate.

If you would prefer to be enrolled in a different Medicare Part D plan, you should notify us by November 26, 2007 by calling:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday
9:00 a.m. to 3:00 p.m., Saturday

Remember, you will not lose your PACE/PACENET benefits by being enrolled in Medicare Part D. Enclosed is a Question and Answer document that provides you with more information about how PACE/ PACENET and Medicare Part D work together. Hopefully, this document will answer many of the questions that you may have.

Sincerely,

Thomas M. Snedden
Director, PACE

Enclosure



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING
Harrisburg, PA 17101-1919

Letter 3 Enrolled in Non-Partner Plan Switching to Partner Plan in 2008

Name
Address
Address
Address
City, State, Zip

November 2, 2007

PACE/PACENET ID:

Dear Cardholder:

The PACE/PACENET program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from us. We are working directly with a few Part D plans to offer comprehensive prescription coverage and to help pay for prescription costs during the Part D deductible phase and coverage gaps.

Our records show that you are enrolled in a Part D plan that is not currently working directly with PACE/PACENET. You may stay enrolled in your current Part D plan and keep your PACE or PACENET benefits. However, if you choose to enroll in one of our partner Part D plans, we can ensure that you receive the maximum help in paying some of your prescription costs.

From our review of the prescription medications you take and your pharmacy preference, we have determined that **(based on assigned plan)**. will provide you with comparable prescription benefits. When you are enrolled in this Part D plan and PACE at the same time, the PACE program will pay your Part D monthly premium for you, cover any deductibles, cover medications that the plan does not cover, and cover any copays in excess of your PACE copay amount.

If you are enrolled in PACENET and this Part D plan at the same time, you will receive the same benefits, but you will pay the Part D plan's premium at the pharmacy each month. The premium amount will be **(based on assigned plan)**. If you do not have prescriptions filled each month, the premium amount will be rolled over to the next month and accumulate.

If you would like to be enrolled in the Part D partner plan that we are recommending so that you can receive the maximum benefits, we will take care of the change in your enrollment for you. Please notify us by November 26, 2007 by calling:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday
9:00 a.m. to 3:00 p.m., Saturday

Remember, you will not lose your PACE/PACENET benefits by being enrolled in Medicare Part D. Attached is a Question and Answer document that provides you with more information about how PACE/PACENET and Medicare Part D work together. Hopefully, this document will answer many of the questions that you have. If you have other questions, please contact us at the phone number listed above.

Sincerely,

Thomas M. Snedden
Director, PACE

Enclosure



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF AGING
Harrisburg, PA 17101-1919

Letter 4 Switching 2007 Assigned Plan to 2008 Partner Plan

Name
Address
Address
Address
City, State, Zip

November 2, 2007

PACE/PACENET ID:

Dear Cardholder:

The PACE Program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from the program before you do anything further. The Open Enrollment Period for Part D is offered between November 15 and December 31, 2007. During this time, you may change your Part D plan for 2008.

The PACE/PACENET Program is proposing to change your Part D plan to **(based on assigned plan)**. We are changing your Part D plan for 2008 because we want to make sure that you receive the most comprehensive benefits that are available. By being enrolled in PACE/PACENET and this new plan together, you could save even more money on your prescription copayments and/or deductible. The PACE program will pay your Part D monthly premium for you, cover any deductibles, cover medications that the plan does not cover, and cover any copays in excess of your PACE copay amount.

If you are enrolled in PACENET and this Part D plan at the same time, you will receive the same benefits mentioned above, but you will pay the Part D plan's premium at the pharmacy each month. The premium amount will be **(based on assigned plan)**. If you do not have prescriptions filled each month, the premium amount will be rolled over to the next month and accumulate.

If you agree with this change, you do not need to do anything. We will take care of the change for you. However, if you would like to be enrolled in a different Part D plan than the one listed above, you must notify us by November 26, 2007 by calling Cardholder Services at:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday
9:00 a.m. to 3:00 p.m., Saturday

Remember, you will not lose your PACE or PACENET benefits by being enrolled in Medicare Part D! Enclosed is a Question & Answer document that provides you with more information about how PACE/PACENET and Medicare Part D work together. Hopefully, this document will answer many of the questions that you may have.

Sincerely,

Thomas M. Snedden
Director, PACE

Enclosure



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Harrisburg, PA 17101-1919

Letter 5 Cardholder is not Enrolled in Medicare

Name November 2, 2007

Address

Address

Address

City, State, Zip

PACE/PACENET ID:

Dear Cardholder:

The PACE Program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from the program before you do anything further.

According to our records, you do not receive Medicare Part A or Part B. Because of this, you do not qualify to receive prescription benefits through Medicare Part D for 2008. If you need to buy prescription medications you should use your PACE/PACENET card.

If our records are incorrect and you are enrolled in Medicare, please call us immediately and provide us with your Medicare Health Insurance Claim Number, which is located on your Medicare identification card. If you provide this information to us by November 26, 2007, we will discuss your options with you and enroll you into one of our Medicare Part D partner plans if that is your choice.

Please call us toll free at:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday

9:00 a.m. to 3:00 p.m., Saturday

Remember, you should use your PACE/PACENET card to buy your prescription medications.

Sincerely,

Thomas M. Snedden
Director, PACE



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Harrisburg, PA 17101-1919

Letter 6 Cardholder is Enrolled in a Retiree or Medicare Advantage Plan

Name November 2, 2007
Address
Address
Address
City, State, Zip PACE/PACENET ID:

Dear Cardholder:

The PACE Program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from the program before you do anything further.

When reviewing our records, we noticed that you currently receive prescription benefits through your retiree health plan or you are enrolled in a Medicare Advantage plan.

If you receive prescription benefits through your retiree health plan, your retiree plan will let you know if you need to enroll in Part D.

If you are enrolled in a Medicare Advantage plan and would like to receive prescription benefits from Part D, you should contact your Medicare Advantage plan directly to find out your options for getting Part D prescription benefits.

If the information we have on file is not correct, please notify us by November 26, 2007, and we will help you enroll in Part D. You may call our Cardholder Services Department at:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday

9:00 a.m. to 3:00 p.m., Saturday

Sincerely,

Thomas M. Snedden
Director, PACE



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Harrisburg, PA 17101-1919

Letter 7 Cardholder Does Not have Claims in Past 6 Months Non-Utilizers

Name November 2, 2007
Address
Address
Address
City, State, Zip PACE/PACENET ID:

Dear Cardholder:

The PACE Program recently sent you a letter telling you that the annual enrollment period for Medicare Part D was approaching and that you should wait until you hear from the program before you do anything further.

In reviewing our records, we noticed that you have not used your PACE/PACENET card within the last six months to purchase prescription medications. Because of this, we will not be sending you additional information about Medicare Part D or helping you to enroll in one of our Part D partner plans for 2008. Since you have "creditable coverage" when you are enrolled in PACE/PACENET, you do not have to enroll in Part D.

If you are already enrolled in a Part D plan, you may remain enrolled in that plan. However, if you are not enrolled in a Part D plan and you need to buy prescription medications in the future, you can use your PACE/PACENET card, or you can ask us to enroll you in Part D at that time.

If you have any questions regarding your prescription benefits, please call us toll free at:

1-800-225-7223

8:30 a.m. to 8:00 p.m., Monday through Friday
9:00 a.m. to 3:00 p.m., Saturday

Sincerely,

Thomas M. Snedden
Director, PACE